



# LENDING HANDS OUTREACH

One-Page Overview | Developing Adult Day Health Care and Coordinated Community Support

<b>Pre-Launch Development</b>	<b>West Phoenix &amp; West Valley Focus</b>	<b>Initial Planning Capacity: Up to 25 Members/Day</b>
ADHS Provider Type 27 licensure remains pending.	Proposed service area; final location is not yet secured.	Subject to facility approval, staffing, licensure, contracting, and demand.

## Who We Are

Lending Hands Outreach is an Arizona 501(c)(3) faith-based nonprofit developing an Adult Day Health Care program for eligible seniors age 65 and older. The proposed model combines supervised daytime support, health monitoring, meals, transportation coordination, and person-centered programming. Services will be available without discrimination. Spiritual activities will always be optional and never required.

## Our Mission

To serve vulnerable seniors and caregivers with dignity, safety, compassion, and responsible stewardship while building a compliant and sustainable source of community-based support.

## Why This Work Matters

- West Valley seniors and caregivers need dependable daytime support.
- Transportation, food insecurity, isolation, and caregiver strain can limit access to care.
- Additional licensed provider capacity can expand practical options for eligible families.
- The initial planning area includes West Phoenix and nearby West Valley communities.

## Proposed Services

- Adult Day Health Care under Arizona ADHS Provider Type 27
- Daily supervision, support, and health monitoring by qualified staff
- Meals and nutrition support designed around applicable program requirements
- Non-emergency transportation coordination
- Social, cognitive, therapeutic, and person-centered activities
- Caregiver support and relief

## Planned Operating Model

LHO intends to seek reimbursement through AHCCCS/ALTCS managed-care plans for eligible, authorized, and covered services. Reimbursement, member eligibility, service authorization, rates, and contract terms will depend on applicable health-plan and program requirements.

## Current Development Status

- ADHS pre-licensure and facility-readiness preparation in progress
- Facility options are being evaluated; no operating site has been finalized
- Operating reserve, staffing, compliance, and referral systems are being developed
- Adult Day Health Care services will not begin until required approvals and readiness steps are complete

## Current Development Priorities

- Complete ADHS pre-licensure preparation and facility-readiness planning
- Secure an accessible facility appropriate for the proposed program
- Build the operating reserve required for a responsible launch
- Finalize staffing, transportation, meals, compliance, and referral systems

## Partnership Opportunities

- Launch funding and introductions to qualified grantmakers
- Potential facility leads and in-kind equipment support
- Senior-serving agency, church, caregiver, and community relationships
- Professional expertise in licensing, facilities, transportation, and nonprofit operations

Planning note: Program scope, capacity, reimbursement, launch timing, and financial projections remain subject to licensure, facility selection, staffing, contracts, authorizations, and updated operating assumptions.